


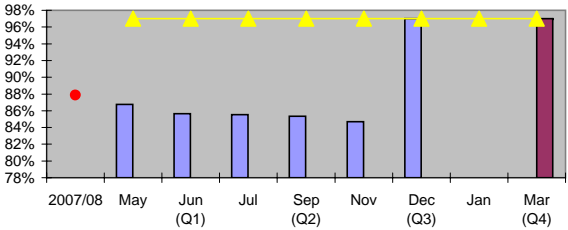



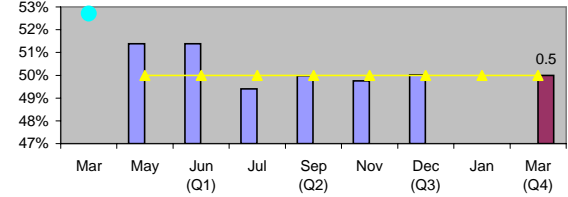



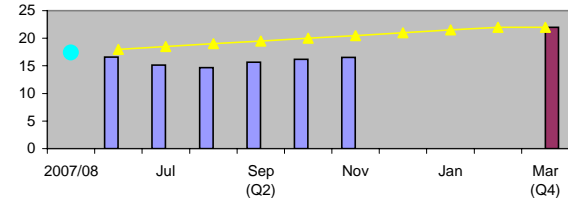


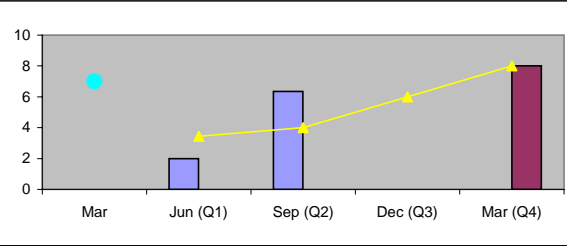



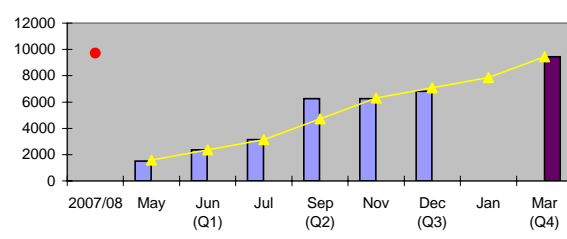


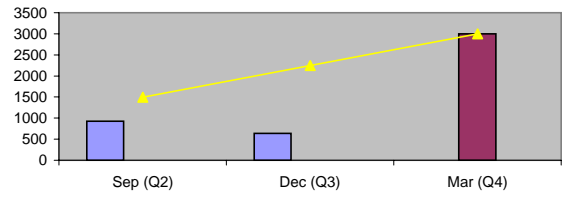


PI Ref No	PI Description	Meas. In	Actual 07/08	Actual Sep	Actual Nov	Actual Dec	Target Dec	Target 08/09	Responsible Officer	Traffic Light	Trend																																	
<b>Theme 1: One Tower Hamlets</b>																																												
<u>RES038</u> <u>Strategic101</u>	Percentage of Undisputed Invoices Paid on Time  Good performance: HIGH	%	87.87	85.35 	84.69 	85	97	97	Paul McDermott		 <table border="1"> <caption>Performance Data for RES038</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> <th>Yearly Target (%)</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>88</td><td>97</td></tr> <tr><td>May</td><td>87</td><td>97</td></tr> <tr><td>Jun (Q1)</td><td>86</td><td>97</td></tr> <tr><td>Jul</td><td>86</td><td>97</td></tr> <tr><td>Sep (Q2)</td><td>86</td><td>97</td></tr> <tr><td>Nov</td><td>84</td><td>97</td></tr> <tr><td>Dec (Q3)</td><td>96</td><td>97</td></tr> <tr><td>Jan</td><td>96</td><td>97</td></tr> <tr><td>Mar (Q4)</td><td>96</td><td>97</td></tr> </tbody> </table>	Month	Performance (%)	Yearly Target (%)	2007/08	88	97	May	87	97	Jun (Q1)	86	97	Jul	86	97	Sep (Q2)	86	97	Nov	84	97	Dec (Q3)	96	97	Jan	96	97	Mar (Q4)	96	97			
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Nov	84	97																																										
Dec (Q3)	96	97																																										
Jan	96	97																																										
Mar (Q4)	96	97																																										
Monthly Performance: The report of the peer review has been considered by management and presented to PRG. The proposals are being reviewed by colleagues in internal audit following a visit to LB Havering. The declared performance is adversely affected by software restrictions require the backdating of invoices in order to pre-1st December to ensure the correct level of VAT is paid and declared.																																												
<u>CE045a</u> <u>RES045a</u> <u>Strategic102</u>	Percentage of top 5% of earners of Local Authority staff that are women.  Good performance: HIGH	%	52.71	49.98 	49.76 	50.02	50	50	Deb Clarke		 <table border="1"> <caption>Performance Data for CE045a</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> <th>Yearly Target (%)</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>52.71</td><td>50</td></tr> <tr><td>Mar</td><td>51.5</td><td>50</td></tr> <tr><td>May</td><td>51.0</td><td>50</td></tr> <tr><td>Jun (Q1)</td><td>51.0</td><td>50</td></tr> <tr><td>Jul</td><td>49.5</td><td>50</td></tr> <tr><td>Sep (Q2)</td><td>50.0</td><td>50</td></tr> <tr><td>Nov</td><td>49.5</td><td>50</td></tr> <tr><td>Dec (Q3)</td><td>50.0</td><td>50</td></tr> <tr><td>Jan</td><td>50.0</td><td>50</td></tr> <tr><td>Mar (Q4)</td><td>50.5</td><td>50</td></tr> </tbody> </table>	Month	Performance (%)	Yearly Target (%)	2007/08	52.71	50	Mar	51.5	50	May	51.0	50	Jun (Q1)	51.0	50	Jul	49.5	50	Sep (Q2)	50.0	50	Nov	49.5	50	Dec (Q3)	50.0	50	Jan	50.0	50	Mar (Q4)	50.5	50
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<u>RES044a</u> <u>Strategic103</u>	The percentage of the top 5% of Local Authority staff who are from an ethnic minority.  Good performance: HIGH	%	17.43	15.69 	16.19 	16.54	21	22	Deb Clarke		 <table border="1"> <caption>Performance Data for RES044a</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> <th>Yearly Target (%)</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>17.43</td><td>21</td></tr> <tr><td>Jul</td><td>15.5</td><td>21</td></tr> <tr><td>Sep (Q2)</td><td>16.0</td><td>21</td></tr> <tr><td>Nov</td><td>16.5</td><td>21</td></tr> <tr><td>Jan</td><td>17.0</td><td>21</td></tr> <tr><td>Mar (Q4)</td><td>20.5</td><td>21</td></tr> </tbody> </table>	Month	Performance (%)	Yearly Target (%)	2007/08	17.43	21	Jul	15.5	21	Sep (Q2)	16.0	21	Nov	16.5	21	Jan	17.0	21	Mar (Q4)	20.5	21												
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Mar (Q4)	20.5	21																																										
Monthly Performance: The last four months are showing slight month on month increases, demonstrating progress towards target. Population is very small therefore a single change can significantly impact the outcome. Aspiring leaders and Step Up Now programmes continue and are expected to impact in the longer term.																																												



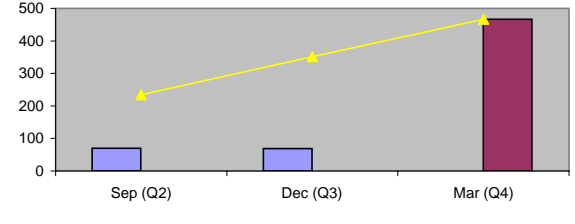
PI Ref No	PI Description	Meas. In	Actual 07/08	Actual Sep	Actual Nov	Actual Dec	Target Dec	Target 08/09	Responsible Officer	Traffic Light	Trend																																				
RES002. Strategic104	Percentage of the top paid 5% of staff who have a disability (excluding those in maintained schools.)  Good performance: HIGH	%	3.51	3.31	2.7	2.74	3.9	4.1	Deb Clarke		<table border="1"> <caption>Performance Data for RES002</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Yearly Target</th> </tr> </thead> <tbody> <tr> <td>2007/08</td> <td>3.51</td> <td>3.9</td> </tr> <tr> <td>Jul</td> <td>3.31</td> <td>3.9</td> </tr> <tr> <td>Sep (Q2)</td> <td>2.7</td> <td>3.9</td> </tr> <tr> <td>Nov</td> <td>2.74</td> <td>3.9</td> </tr> <tr> <td>Jan</td> <td>2.74</td> <td>3.9</td> </tr> <tr> <td>Mar (Q4)</td> <td>2.74</td> <td>3.9</td> </tr> </tbody> </table>	Month	Performance	Yearly Target	2007/08	3.51	3.9	Jul	3.31	3.9	Sep (Q2)	2.7	3.9	Nov	2.74	3.9	Jan	2.74	3.9	Mar (Q4)	2.74	3.9															
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<p>Monthly Performance: Although behind target, the staff population included in this indicator is very small and therefore highly sensitive to any changes. The indicator remain amber as the difference between target and actual equates to just over 1.5 FTE employees with a disability to be included in the population.</p>																																															
CE046a. RES046a. Strategic105	Number of working days/shifts lost to sickness absence per employee.  Good performance: LOW	days	8.69	8.93	8.56	8.56	7.7	7.5	Deb Clarke		<table border="1"> <caption>Performance Data for CE046a</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Yearly Target</th> </tr> </thead> <tbody> <tr> <td>Mar</td> <td>8.69</td> <td>7.7</td> </tr> <tr> <td>May</td> <td>8.93</td> <td>7.7</td> </tr> <tr> <td>Jun (Q1)</td> <td>8.56</td> <td>7.7</td> </tr> <tr> <td>Jul</td> <td>8.56</td> <td>7.7</td> </tr> <tr> <td>Sep (Q2)</td> <td>8.56</td> <td>7.7</td> </tr> <tr> <td>Nov</td> <td>8.56</td> <td>7.7</td> </tr> <tr> <td>Dec (Q3)</td> <td>8.56</td> <td>7.7</td> </tr> <tr> <td>Jan</td> <td>8.56</td> <td>7.7</td> </tr> <tr> <td>Mar (Q4)</td> <td>8.56</td> <td>7.7</td> </tr> </tbody> </table>	Month	Performance	Yearly Target	Mar	8.69	7.7	May	8.93	7.7	Jun (Q1)	8.56	7.7	Jul	8.56	7.7	Sep (Q2)	8.56	7.7	Nov	8.56	7.7	Dec (Q3)	8.56	7.7	Jan	8.56	7.7	Mar (Q4)	8.56	7.7						
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<p>Monthly Performance: 8.56* provisional figure - absence stats run one month in arrears. Although indicator is Red, the trend has been an overall reduction in sickness absence since the start of the financial year. Month on month modest reductions has resulted in average of number of days falling by 0.61 days per employee which is a significant improvement. The focus on sickness absence continues with HR support and improved reporting. Actual Dec figure available first week of Feb 09.</p>																																															
CE001a. Strategic106	Response time to members enquiries - % completed within 10 working days - Corporate  Good performance: HIGH	%	70.06	78.9	86.09	88.37	85	85	Beverley McKenzie		<table border="1"> <caption>Performance Data for CE001a</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Yearly Target</th> </tr> </thead> <tbody> <tr> <td>2007/08</td> <td>70.06</td> <td>85</td> </tr> <tr> <td>Jun (Q1)</td> <td>78.9</td> <td>85</td> </tr> <tr> <td>Jul</td> <td>86.09</td> <td>85</td> </tr> <tr> <td>Aug</td> <td>88.37</td> <td>85</td> </tr> <tr> <td>Sep (Q2)</td> <td>86.09</td> <td>85</td> </tr> <tr> <td>Oct</td> <td>88.37</td> <td>85</td> </tr> <tr> <td>Nov</td> <td>88.37</td> <td>85</td> </tr> <tr> <td>Dec (Q3)</td> <td>88.37</td> <td>85</td> </tr> <tr> <td>Jan</td> <td>88.37</td> <td>85</td> </tr> <tr> <td>Feb</td> <td>88.37</td> <td>85</td> </tr> <tr> <td>Mar (Q4)</td> <td>88.37</td> <td>85</td> </tr> </tbody> </table>	Month	Performance	Yearly Target	2007/08	70.06	85	Jun (Q1)	78.9	85	Jul	86.09	85	Aug	88.37	85	Sep (Q2)	86.09	85	Oct	88.37	85	Nov	88.37	85	Dec (Q3)	88.37	85	Jan	88.37	85	Feb	88.37	85	Mar (Q4)	88.37	85
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CE053a. RES053a. Strategic107	Percentage of complaints completed in time - Council as a whole - Stage 1  Good performance: HIGH	%	74	71	74	77	80	80	Ruth Dowden		<table border="1"> <caption>Performance Data for CE053a</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> <th>Yearly Target (%)</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>74</td><td>80</td></tr> <tr><td>May</td><td>71</td><td>80</td></tr> <tr><td>Jun (Q1)</td><td>74</td><td>80</td></tr> <tr><td>Jul</td><td>77</td><td>80</td></tr> <tr><td>Sep (Q2)</td><td>77</td><td>80</td></tr> <tr><td>Nov</td><td>77</td><td>80</td></tr> <tr><td>Dec (Q3)</td><td>77</td><td>80</td></tr> <tr><td>Jan</td><td>77</td><td>80</td></tr> <tr><td>Mar (Q4)</td><td>77</td><td>80</td></tr> </tbody> </table>	Month	Performance (%)	Yearly Target (%)	2007/08	74	80	May	71	80	Jun (Q1)	74	80	Jul	77	80	Sep (Q2)	77	80	Nov	77	80	Dec (Q3)	77	80	Jan	77	80	Mar (Q4)	77	80
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<p>Monthly Performance: The stand alone monthly outturn was 88% in time. Robust monitoring and escalation is currently producing monthly average of over 85%. However to eliminate seasonal variation, the indicator is being measured on rolling total. This is rising month on month and should achieve 80 by the year end</p>																																									
RES057. Strategic109	Percent of calls to Hot Lines answered  Good performance: HIGH	%	N/A	93.6	92.9	94.2	95	95	Keith Paulin		<table border="1"> <caption>Performance Data for RES057</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> <th>Yearly Target (%)</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>N/A</td><td>95</td></tr> <tr><td>May</td><td>93.6</td><td>95</td></tr> <tr><td>Jun (Q1)</td><td>92.9</td><td>95</td></tr> <tr><td>Jul</td><td>94.2</td><td>95</td></tr> <tr><td>Sep (Q2)</td><td>94.2</td><td>95</td></tr> <tr><td>Nov</td><td>94.2</td><td>95</td></tr> <tr><td>Dec (Q3)</td><td>94.2</td><td>95</td></tr> <tr><td>Jan</td><td>94.2</td><td>95</td></tr> <tr><td>Mar (Q4)</td><td>94.2</td><td>95</td></tr> </tbody> </table>	Month	Performance (%)	Yearly Target (%)	2007/08	N/A	95	May	93.6	95	Jun (Q1)	92.9	95	Jul	94.2	95	Sep (Q2)	94.2	95	Nov	94.2	95	Dec (Q3)	94.2	95	Jan	94.2	95	Mar (Q4)	94.2	95
Month	Performance (%)	Yearly Target (%)																																							
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<p>Monthly Performance: Performance improved in December to 0.8% below target.</p>																																									
RES058. Strategic110	Average waiting time for calls to Hot Lines to be answered  Good performance: LOW	Number	N/A	39	34	29	30	30	Keith Paulin		<table border="1"> <caption>Performance Data for RES058</caption> <thead> <tr> <th>Month</th> <th>Performance (Number)</th> <th>Yearly Target (Number)</th> </tr> </thead> <tbody> <tr><td>2007/08</td><td>N/A</td><td>30</td></tr> <tr><td>May</td><td>39</td><td>30</td></tr> <tr><td>Jun (Q1)</td><td>34</td><td>30</td></tr> <tr><td>Jul</td><td>34</td><td>30</td></tr> <tr><td>Sep (Q2)</td><td>29</td><td>30</td></tr> <tr><td>Nov</td><td>29</td><td>30</td></tr> <tr><td>Dec (Q3)</td><td>29</td><td>30</td></tr> <tr><td>Jan</td><td>29</td><td>30</td></tr> <tr><td>Mar (Q4)</td><td>29</td><td>30</td></tr> </tbody> </table>	Month	Performance (Number)	Yearly Target (Number)	2007/08	N/A	30	May	39	30	Jun (Q1)	34	30	Jul	34	30	Sep (Q2)	29	30	Nov	29	30	Dec (Q3)	29	30	Jan	29	30	Mar (Q4)	29	30
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RES059. <u>Strategic111</u>	First contact resolution of calls to Hot Lines  Good performance: HIGH	%	N/A	84	93	90	80	80	Keith Paulin		<p>Legend:  <span style="color: blue;">■</span> Performance  <span style="color: red;">■</span> Yearly Target  <span style="color: magenta;">▲</span> Monthly Estimate  <span style="color: red;">●</span> 2007/08</p> <table border="1"> <caption>Performance Data from Trend Chart</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> <th>Yearly Target (%)</th> </tr> </thead> <tbody> <tr> <td>2007/08</td> <td>80</td> <td>80</td> </tr> <tr> <td>May</td> <td>86</td> <td>80</td> </tr> <tr> <td>Jun (Q1)</td> <td>83</td> <td>80</td> </tr> <tr> <td>Jul</td> <td>84</td> <td>80</td> </tr> <tr> <td>Sep (Q2)</td> <td>84</td> <td>80</td> </tr> <tr> <td>Nov</td> <td>84</td> <td>80</td> </tr> <tr> <td>Dec (Q3)</td> <td>90</td> <td>80</td> </tr> <tr> <td>Jan</td> <td>80</td> <td>80</td> </tr> <tr> <td>Mar (Q4)</td> <td>80</td> <td>80</td> </tr> </tbody> </table>	Month	Performance (%)	Yearly Target (%)	2007/08	80	80	May	86	80	Jun (Q1)	83	80	Jul	84	80	Sep (Q2)	84	80	Nov	84	80	Dec (Q3)	90	80	Jan	80	80	Mar (Q4)	80	80
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<b>Theme 2: A Great Place to Live</b>											
<a href="#">LAALocal213_</a> <a href="#">Strategic201</a>	The number of households who considered themselves as homeless, who approached the local authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation.	number	7	6.34 	N/R	Not available	6	8	John Roog		
Monthly Performance: Figures from December are unavailable due to system issues.											
<a href="#">CPAC02c_</a> <a href="#">Strategic202</a>	Number of physical visits to public library premises per 1000 population  Good performance: HIGH	number	9710.7	4724.6 	6255 	6,809	7079.18	9438.9	Paul Martindill		
Monthly Performance: Construction work above the Canary Wharf Idea Store has resulted in a considerable decrease on visits. Trend is for visitor numbers to increase significantly during and after February half term. Planned activities are anticipated to meet the existing short fall in visitor											
<a href="#">D&amp;RAMRH2(b)_</a> <a href="#">LAANI154_</a> <a href="#">National154_</a> <a href="#">Strategic207</a>	Net additional homes provided  Good performance: HIGH	Number		596 	N/R	638	2249	2999	Jackie Odunoye		
Monthly Performance: 638 comes from schemes completed. 860 units completed. With Private developers reigning back on building plans in the current economic climate the delivery of this housing provision target has suffered. This has taken the form of developers sitting on approved planning applications, or commencing work but slowing down and delaying completion. This has affected a number of key sites and ultimately the delivery of affordable and net additional homes. Consequently the target for this indicator is not likely to be met (see projected figure). New 3 year targets are to be agreed with GoL in light of this national trend. In view of the credit crunch and subsequent economic downturn, the Council is working with the Homes and Communities Agency to identify and prioritise housing delivery projects, with a particular focus on Central and Poplar Riverside locations. The Council is focusing on sites which are in the Council's ownership or owned by other public/social sector partners, and are deliverable and not dependent on market housing for delivery. A number of sites have been identified that will make contributions to future housing output and deliver wider regeneration benefits beyond housing. These sites include Ocean Estate, Blackwall Reach, Bow Lock, Ailsa Street and St. Andrew's Hospital											

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<a href="#">LAANI155.</a> <a href="#">National155.</a> <a href="#">Strategic208</a>	Number of affordable homes delivered (gross)  Good performance: HIGH	Number		306	N/R	398	1266	1688	Jackie Odunoye		<table border="1"> <caption>Affordable Homes Delivered</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Yearly Target</th> <th>Monthly Estimate</th> </tr> </thead> <tbody> <tr> <td>Sep (Q2)</td> <td>~400</td> <td>~1266</td> <td>~800</td> </tr> <tr> <td>Dec (Q3)</td> <td>~400</td> <td>~1266</td> <td>~1200</td> </tr> <tr> <td>Mar (Q4)</td> <td>~1700</td> <td>~1688</td> <td>~1700</td> </tr> </tbody> </table>	Month	Performance	Yearly Target	Monthly Estimate	Sep (Q2)	~400	~1266	~800	Dec (Q3)	~400	~1266	~1200	Mar (Q4)	~1700	~1688	~1700																								
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<p>Monthly Performance: 398 comes from schemes completed. 488 units completed (social rented and intermediate). Further comments have been requested to explain what's being done to mitigate the effect of the economic slowdown.</p>																																																			
<a href="#">LAANI186.</a> <a href="#">National186.</a> <a href="#">Strategic210</a>	Per capita reduction in CO2 emissions in the LA area  Good performance: LOW	%		-15.5	N/R	-15.5	N/R	2	Jackie Odunoye		<table border="1"> <caption>Per capita reduction in CO2 emissions</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Yearly Target</th> <th>Monthly Estimate</th> </tr> </thead> <tbody> <tr> <td>2007/08</td> <td>0</td> <td>2</td> <td>0</td> </tr> <tr> <td>Jun (Q1)</td> <td>~-15.5</td> <td>2</td> <td>~-15.5</td> </tr> <tr> <td>Sep (Q2)</td> <td>~-15.5</td> <td>2</td> <td>~-15.5</td> </tr> <tr> <td>Dec (Q3)</td> <td>~-15.5</td> <td>2</td> <td>~-15.5</td> </tr> <tr> <td>Mar (Q4)</td> <td>~1</td> <td>2</td> <td>~1</td> </tr> </tbody> </table>	Month	Performance	Yearly Target	Monthly Estimate	2007/08	0	2	0	Jun (Q1)	~-15.5	2	~-15.5	Sep (Q2)	~-15.5	2	~-15.5	Dec (Q3)	~-15.5	2	~-15.5	Mar (Q4)	~1	2	~1																
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<p>Monthly performance: More than 90% of the increase is attributable to industrial and commercial electricity users. We are working with the commercial sector to promote the assistance schemes available to them, and are focusing on ensuring sustainable development policies are in place to reduce emissions. One factor that has impacted our emissions is the significant increase in new developments in the borough. Growth in new development is currently faster than other parts of the country. We are committed to cutting CO2 emissions in the borough, and all major new developments are now required to adhere to the Mayor of London's energy policies. The council is also working to cut its own operational CO2 emissions, and is supporting the development of decentralised energy - which we believe can play a significant role in cutting CO2 emissions.</p>																																																			
<a href="#">LAANI192.</a> <a href="#">National192.</a> <a href="#">Strategic211</a>	Percentage of household waste sent for reuse, recycling and composting  Good performance: HIGH	%	12.89	15.28	18.13	18.32	17.8	19	Heather Bonfield		<table border="1"> <caption>Percentage of household waste sent for reuse, recycling and composting</caption> <thead> <tr> <th>Month</th> <th>Performance</th> <th>Yearly Target</th> <th>Monthly Estimate</th> </tr> </thead> <tbody> <tr> <td>2007/08</td> <td>12.89</td> <td>19</td> <td>12.89</td> </tr> <tr> <td>May</td> <td>~15.28</td> <td>19</td> <td>~15.28</td> </tr> <tr> <td>Jun (Q1)</td> <td>~15.28</td> <td>19</td> <td>~15.28</td> </tr> <tr> <td>Jul</td> <td>~15.28</td> <td>19</td> <td>~15.28</td> </tr> <tr> <td>Sep (Q2)</td> <td>~15.28</td> <td>19</td> <td>~15.28</td> </tr> <tr> <td>Nov</td> <td>~18.13</td> <td>19</td> <td>~18.13</td> </tr> <tr> <td>Dec (Q3)</td> <td>~18.13</td> <td>19</td> <td>~18.13</td> </tr> <tr> <td>Jan</td> <td>~18.13</td> <td>19</td> <td>~18.13</td> </tr> <tr> <td>Mar (Q4)</td> <td>~18.32</td> <td>19</td> <td>~18.32</td> </tr> </tbody> </table>	Month	Performance	Yearly Target	Monthly Estimate	2007/08	12.89	19	12.89	May	~15.28	19	~15.28	Jun (Q1)	~15.28	19	~15.28	Jul	~15.28	19	~15.28	Sep (Q2)	~15.28	19	~15.28	Nov	~18.13	19	~18.13	Dec (Q3)	~18.13	19	~18.13	Jan	~18.13	19	~18.13	Mar (Q4)	~18.32	19	~18.32
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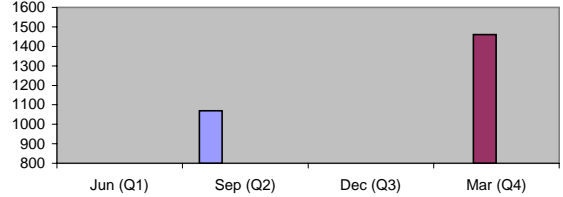

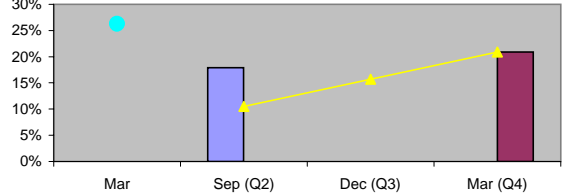
PI Ref No	PI Description	Meas. In	Actual 07/08	Actual Sep	Actual Nov	Actual Dec	Target Dec	Target 08/09	Responsible Officer	Traffic Light	Trend
D&R03a. LAALocal03. Strategic223	Number of social rented housing completions for family housing  Good performance: HIGH	Number		70 	N/R	69	351	467	Jackie Odunoye		 <p>Legend:  <span style="color: blue;">■</span> Performance  <span style="color: maroon;">■</span> Yearly Target  <span style="color: yellow;">▲</span> Monthly Estimate  <span style="color: red;">●</span> 2007/08</p>
<p>Monthly Performance: In view of the credit crunch and subsequent economic downturn, the Council is working with the Homes and Communities Agency to identify and prioritise housing delivery projects with a particular focus on Central and Poplar Riverside locations. The Council is focusing on sites which are in the Council's ownership or owned by other public/social sector partners, and are deliverable and not dependent on market housing for delivery. A number of sites have been identified that will make contributions to future housing output and deliver wider regeneration benefits beyond housing. These sites include Ocean Estate, Blackwall Reach, Bow Lock, Ailsa Street and St. Andrew's Hospital. End of year projection: 143 (gross) 116 (net).</p>											

PI Ref No	PI Description	Meas. In	Actual 07/08	Actual Sep	Actual Nov	Actual Dec	Target Dec	Target 08/09	Responsible Officer	Traffic Light	Trend
<b>Theme 3: A Prosperous Community</b>											
<u>Strategic301</u>	Improving A Level attainment - A Level Average Points Score per student in Tower Hamlets.  Good performance: HIGH	number	621.5			625.6	670	670	Carmel Littleton		
<p>Monthly Performance: Although Tower Hamlets did not meet its ambitious target of 670, there was a significant improvement in both average points score per pupil (APS) and average points score per entry. The APS per pupil increased from 621 to 639.5. In terms of points score per pupil this represents the highest attainment in inner London. Nevertheless there is more to do to meet our ambitious target for the next A level cohort. The LA is working closely with the LSC in supporting schools and the college in increasing the fit between students and courses, raising attainment at all levels including the higher grades, and supporting providers in delivering high quality teaching. These should ensure that the ambitious targets for 2009 are achievable.</p>											
<u>LAANI117</u> , <u>National117</u> , <u>Strategic308</u>	16 to 18 year olds who are not in education, employment or training (NEET)  Good performance: LOW	%	8.2	10.9 	6.5 	7.2	7.06	7	Mary Durkin		
<p>Monthly Performance: The December 2008 of 7.2% compares to 8.3% in December 2007, representing a significant improvement in reducing NEET by 1.1%. The last nine months estimate (April-Dec) indicates we are on track to meet the annual target.</p>											
<u>LAANI151</u> , <u>National151</u> , <u>Strategic311</u>	Overall Employment rate (working-age)  Good performance: HIGH	%	58.4	56.9 	58.4 	60.8	54	54	Sue Hinds		
<p>Monthly Performance: Note that the latest statistical data available is 8 months out of date.</p>											

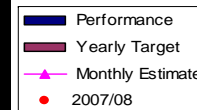


PI Ref No	PI Description	Meas. In	Actual 07/08	Actual Sep	Actual Nov	Actual Dec	Target Dec	Target 08/09	Responsible Officer	Traffic Light	Trend
<a href="#">LAANI152</a> , <a href="#">National152</a> , <a href="#">Strategic312</a>	Working age people on out of work benefits  Good performance: LOW	%	17.4	19.7	17.2	17.2	18.3	18.3	Sue Hinds		<p>20% 19% 18% 17% 16% 15%</p> <p>Jun (Q1) Sep (Q2) Nov Dec (Q3) Mar (Q4)</p> <p>Legend: Performance (blue bars), Yearly Target (red line), Monthly Estimate (yellow triangles), 2007/08 (red dot)</p>
Monthly Performance: Note that the latest statistical data available is 8 months out of date.											
<a href="#">LAANI153</a> , <a href="#">National153</a> , <a href="#">Strategic313</a>	Working age people claiming out of work benefits in the worst performing neighbourhoods  Good performance: LOW	%	27.1	N/R	26.8	26.8	29	29	Sue Hinds		<p>35% 30% 25% 20% 15% 10% 5% 0%</p> <p>2007/08 Jun (Q1) Sep (Q2) Nov Dec (Q3) Jan Mar (Q4)</p> <p>Legend: Performance (blue bars), Yearly Target (red line), Monthly Estimate (yellow triangles), 2007/08 (red dot)</p>
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<b>Theme 4: A Safe and Supportive Community</b>											
<u>LAANI016.</u> <u>National016.</u> <u>Strategic403</u>	Number of serious acquisitive crimes per 1,000 population  Good performance: LOW	Number	33.44	14.61 G	18.55 G	20	24	32.04	Andy Bamber		
<u>LAANI033i.</u> <u>National033i.</u> <u>Strategic407</u>	Arson incidents - Number of deliberate primary fires per 10,000 population.  Good performance: LOW	Number	N/A	5.55 G	6.56 G	6.56	9.17	12.22	Andy Bamber		
<u>LAANI033ii.</u> <u>National033ii.</u> <u>Strategic408</u>	Number of deliberate secondary fires per 10,000 population. (Arson)  Good performance: LOW	Number	38	13.53 G	17.46 G	17.46	27.67	36.89	Andy Bamber		

PI Ref No	PI Description	Meas. In	Actual 07/08	Actual Sep	Actual Nov	Actual Dec	Target Dec	Target 08/09	Responsible Officer	Traffic Light	Trend
LAANI040. National040. Strategic410	Number of drug users recorded as being in effective treatment  Good performance: HIGH	Number		1069 	N/R	1387	1397	1461	Andy Bamber		
<p>Monthly Performance: Data is available three months in arrears. In September we reported May data. This target is the September target to match the data that we are reporting now. Quarter 3 data will be available in April 09, and 08/09 outturn will be available in July 09.</p>											
LAANI135. National135. Strategic412	Carers receiving needs assessment or review and a specific carer's service, or advice and information  Good performance: HIGH	%	26.3	17.9 			15.7	20.9	John Goldup		
<p>Monthly Performance: Data not yet provided. <i>The service has been requested to provide the data or a comment to explain why data is not reported.</i></p>											

PI Ref No	PI Description	Meas. In	Actual 07/08	Actual Sep	Actual Nov	Actual Dec	Target Dec	Target 08/09	Responsible Officer	Traffic Light	Trend
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**Theme 5: A Healthy Community**

<a href="#">LAANI056d.National056d.Strategic504</a>	Percentage of children in Year 6 with height and weight recorded who are obese.  Good performance: LOW	%	23	NR	NR	24.49	23.4	23.4	Esther Trenchard-Mabere (PCT)		
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Monthly Performance: 24.49% of children in Year 6 with height and weight recorded who are obese.

<a href="#">LAANI123.National123.Strategic509</a>	Stopping smoking  Good performance:	Number	1220	693		1137	1150	1025	Alwen Williams (PCT)		
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Monthly Performance: 1137 for month Dec 08 and this is for the 4 week smoking quitters.

Key to symbols	
Arrow up	Performance has improved since the last comparable period (for cumulative indicators e.g. library visits we compare to the same period last year).
Arrow across	Performance maintained since the last comparable period (for cumulative indicators we compare to the same period last year).
Arrow down	Performance has deteriorated since the last comparable period (for cumulative indicators we compare to the same period last year).
No arrow	No previous data to compare to (for cumulative indicators we can only compare to the same period the previous year)
Colour	Colour represents whether performance is On Target (Green), Off Target (Red), or whether performance is off target, but will return to target (Amber).
	Octagon shape represents Traffic Light for previous period. The two most recent reporting periods are shown.